

Guru Nanak College Killianwali, Student Satisfaction Survey (2022-23).

Dear students,

Guru Nanak College Killianwali is conducting a Student Satisfaction Survey which will help to upgrade the quality of education. A student will have to respond to all the questions given in the following format with sincere effort and thought. Please note that your response will be reviewed by our worthy Principal only.

Email *

aashishgrover2201@gmail.com

Name of the Student *

Aashish

Class *

B. Com 1st year

Gender *

☐

Male

☒

Female

Category *

☒ General

☐ SC

☐ BC

☐ Minority

☐ Other

State of Domicile *

☐ Punjab

☒ Haryana

☐ Rajasthan

☐ Other

Nationality

☒ Indian

☐ Other

Program Name *

- ☐ B.A
- ☒ B.Com
- ☐ M.A
- ☐ M.Com
- ☐ PGDCA

Unique Enrollment Number (Class Roll Number) *

1017

Mobile Number

7015026036

Year of Joining.

2022

1. Average syllabus covered in the class during each semester by the teachers. *

- ☒ 85 to 100%
- ☐ 70 to 84%
- ☐ 55 to 69%
- ☐ 30 to 54%
- ☐ Below 30%

2. How well did the teachers prepare and communicate in the classes? *

- ☒ Excellent
- ☐ Very good
- ☐ Good
- ☐ Fair
- ☐ Poor

3. Fairness of the internal evaluation process by the teachers. *

- ☐ Always fair
- ☒ Usually fair
- ☐ Sometimes fair
- ☐ Usually unfair

4. Was your performance in assignments discussed with you/class? *

- ☒ Every time
- ☐ Usually
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

5. The teaching and mentoring process in the institution facilitates you in cognitive, social and emotional growth. *

- ☒ Significantly
- ☐ Very well
- ☐ Moderately
- ☐ Marginally
- ☐ Not at all

6. Did teachers illustrate the concepts through practical examples and real life application? *

- ☒ Every time
- ☐ Usually
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

7. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. *

- ☐ Strongly agree
- ☒ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

8. Teachers encourage you to participate in curricular and co-curricular activities. *

- ☒ Always
- ☐ Usually
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

9. What percentage of teachers use ICT tools such as LCD Projector, Multimedia etc. in teaching. *

- ☒ Above 90%
- ☐ 70-89%
- ☐ 50-69%
- ☐ 30-49%
- ☐ Below 29%

10. Participation and interest taken by the Principal in the College activities. *

- ☒ To a great extent
- ☐ Moderate
- ☐ Very little
- ☐ Not at all

11. Did the faculty give individual attention to students. *

- ☐ To a great extent
- ☒ Moderate
- ☐ Very little
- ☐ Not at all

12. Clarification of doubts by faculty. *

- ☒ To a great extent
- ☐ Moderate
- ☐ Very little
- ☐ Not at all

13. College arranges Extension lectures/activities on regular basis. *

- ☒ Strongly agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly disagree

14. The institute provides sports and fitness facilities. *

- ☒ To a great extent
- ☐ Moderate
- ☐ Very little
- ☐ Not at all

15. Library facility is easily accessible to students. *

- ☒ Strongly agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

16. Quality of the physical infrastructure of the college like Classrooms, Seminar Hall, Auditorium, Play Ground etc. *

- ☐ Excellent
- ☒ Very Good
- ☐ Good
- ☐ Fair
- ☐ Poor

17. How satisfied are you with your overall experience in the college. *

- ☐ Very Satisfied
- ☒ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very Dissatisfied

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GURU NANAK COLLEGE KILLIANWALI
DISTT- SRI MUKTSAR SAHIB
ACTION TAKEN REPORT
ON
STUDENT SATISFACTION SURVEY
(2022-23)

Sr. No.	Response/Shortcomings given by students	Action Taken
1.	Some students felt that their performance in the assignments was not discussed in the class in adequate manner.	In the staff meeting, the Principal advised HOD's and other staff members to give personal attention to individual students and discuss their assignments with them and also advised to provide the appropriate remedy to the concerned students for their better performance in exams. It was also directed to the mentors that they should continuously interact with their mentees to ensure that the problem has been resolved. The Principal also directed that the results and remarks of the assignments must be communicated to the students through WhatsApp groups also.
2.	Students felt the demand for teachers to be highly effective in case of ICT tools	The college has installed 4 new projectors in various classrooms to enhance the usage of ICT tools in the month of June. It was also directed by the Principal to all the faculty members in the staff meeting held on 22/07/2023 to cover atleast 15% of the syllabus using ICT enabled tools. He further advised to maximize the use of ICT enabled methods of teaching by using LCD projectors, smart boards etc. It was further directed to Computer Department that they should conduct ICT classes more frequently. It was also decided to purchase two more projectors for the classrooms.

Shalika

GURU NANAK COLLEGE KILLIANWALI

DISTT- SRI MUKTSAR SAHIB

STUDENT SATISFACTION INDEX AS REFLECTED IN SATISFACTION SURVEY

(2022-23)

Students Satisfaction Survey was conducted online by the College to find out the extent of quality provided to students and how well they had availed the benefits of quality services provided by the College on the basis of 17 parameters. A total of 67 students responded to the Questionnaire and the following results were obtained.

Sr. No.	QUESTION	% OF STUDENT SATISFACTION
1.	Average syllabus covered in the class during each semester by the teachers.	88.1% of students are of opinion that more than 70% syllabus is covered in class during each semester. 11.9% students responded that average syllabus ranging between 55% to 69% in the class and rest of the syllabus is covered by student through self-developmental activities like assignments, presentations, etc.
2.	How well did the teachers prepare and communicate in the class?	92.5% students were satisfied with teachers' preparation and communication skills in the class.
3.	Fairness of internal evaluation process by the teachers.	92.5% students were satisfied with the fair valuation.
4.	Was your performance in assignments discussed with you/class?	About 71.6% students were of the opinion that their performance in assignments was discussed in their classes. 16.4% students were having the opinion that it was sometimes discussed.
5.	The teaching and mentoring process in the institution facilitates you in cognitive, social and emotional growth.	Approximately 85.1 % students were satisfied with the teaching and mentoring process in the institution and it facilitates in cognitive, social and emotional growth. 11.9% students responded that they were moderately satisfied.
6.	Did teachers illustrate the concepts through practical examples and real life application?	About 83.6% students responded that they learn from teachers with the real life application and practical examples.
7.	The institution makes effort to engage	85% students were satisfied with the quality

Dr. Anurag

	students in the monitoring, review and continuous quality improvement of the teaching learning process.	teaching learning environment in the Institution.
8.	Teachers encourage you to participate in curricular and co-curricular activities.	86.6% students believe that teachers encourage for participation beyond the classroom.
9.	What percentage of teachers uses ICT tools such as LCD projector, multimedia etc. in teaching?	71.7% students responded that majority of teachers use ICT tools in teaching.
10.	Participation and interest taken by Principal in the college activities.	85% students believe that Principal takes active interest in college activities.
11.	Did the faculty give individual attention to students?	79.2% students were satisfied with the attention level given to them by the faculty members.
12.	Clarification if doubts by the faculty	86.6% students believe that their doubts are being clarified by the faculty.
13.	College arranges extension lectures/ activities on regular basis.	85.1% students responded that college arranges routine extension lectures.
14.	The institute provides sports and fitness facilities.	79.1% students are satisfied with the availability of the sports and fitness facilities.
15.	Library facility is easily accessible to students.	86.5% students are highly satisfied with the library facility and its easy access to the students.
16.	Quality of the physical infrastructure of the college like classrooms, seminar hall, Auditorium, playground etc.	89.6% students are satisfied with the quality of physical infrastructure.
17.	How satisfied are you with your overall experience in the college.	79.1% students were pretty much satisfied with the overall experience in the college.

REMARKS:

The overall satisfaction level of students from the services provided by the College is found to be very good. **Nearly 80%** of the respondents are highly satisfied with college infrastructure, education and extra- curricular activities etc. We hope to provide better facilities to the students and society as per their requirements in near future.

