

Guru Nanak College Killianwali, Student Satisfaction Survey (2020-21).

Dear students,

The COVID - 19 pandemic has become a global health issue and has had a major impact on education. Consequently half way through the second semester of the academic year 2019-20, the education is imparted through virtual mode. The college administration, teachers and students are trying to cope up with this new technology.

Guru Nanak College Killianwali is conducting a Student Satisfaction Survey which will help to upgrade the quality of education. A student will have to respond to all the questions given in the following format with sincere effort and thought. Please note that your feedback will be reviewed by our worthy Principal only.

iqacgnckillianwali@gmail.com Switch accounts



*Required

Email *

Your email address

Name of the Student *

Your answer

Class *

Your answer

Gender *

- ☐ Male
- ☐ Female

Category *

- ☐ General
- ☐ SC
- ☐ BC
- ☐ Minority
- ☐ Other

State of Domicile *

- ☐ Punjab
- ☐ Haryana
- ☐ Rajasthan
- ☐ Other

Nationality

- ☐ Indian
- ☐ Other

Program Name *

- ☐ B.A
- ☐ B.Com
- ☐ M.A
- ☐ M.Com
- ☐ PGDCA

Unique Enrollment Number (Class Roll Number) *

Your answer

Adhar Id Number *

Your answer

Mobile Number

Your answer

Year of Joining.

Your answer



Average syllabus covered in the class during each semester by the teachers. *

- ☐ 85 to 100%
- ☐ 70 to 84%
- ☐ 55 to 69%
- ☐ 30 to 54%
- ☐ Below 30%

How well did the teachers prepare and communicate in the classes? *

- ☐ Excellent
- ☐ Very good
- ☐ Good
- ☐ Fair
- ☐ Poor

Fairness of the internal evaluation process by the teachers. *

- ☐ Always fair
- ☐ Usually fair
- ☐ Sometimes fair
- ☐ Usually unfair

Was your performance in assignments discussed with you/class? *

- ☐ Every time
- ☐ Usually
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

The teaching and mentoring process in the institution facilitates you in cognitive, social and emotional growth. *

- ☐ Significantly
- ☐ Very well
- ☐ Moderately
- ☐ Marginally
- ☐ Not at all

Did teachers illustrate the concepts through practical examples and real life application? *

- ☐ Every time
- ☐ Usually
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. *

- ☐ Strongly agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

Teachers encourage you to participate in curricular and co-curricular activities. *

- ☐ Always
- ☐ Usually
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

What percentage of teachers use ICT tools such as LCD Projector, Multimedia etc. in teaching. *

- ☐ Above 90%
- ☐ 70-89%
- ☐ 50-69%
- ☐ 30-49%
- ☐ Below 29%

Participation and interest taken by the Principal in the College activities. *

- ☐ To a great extent
- ☐ Moderate
- ☐ Very little
- ☐ Not at all

Did the faculty give individual attention to students. *

- ☐ To a great extent
- ☐ Moderate
- ☐ Very little
- ☐ Not at all

College arranges Extension lectures/activities on regular basis. *

- ☐ Strongly agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly disagree

The institute provides sports and fitness facilities. *

- ☐ To a great extent
- ☐ Moderate
- ☐ Very little
- ☐ Not at all

Library facility is easily accessible to students. *

- ☐ Strongly agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

Quality of the physical infrastructure of the college like Classrooms, Seminar Hall, Auditorium, Play Ground etc. *

- ☐ Excellent
- ☐ Very Good
- ☐ Good
- ☐ Fair
- ☐ Poor

How satisfied are you with your overall experience in the college. *

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very Dissatisfied

☒ Send me a copy of my responses.

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GURU NANAK COLLEGE KILLIANWALI

DISTT- SRI MUKTSAR SAHIB

STUDENT SATISFACTION INDEX AS REFLECTED IN SATISFACTION SURVEY

Students Satisfaction Survey was conducted online by the College to find out the extent of quality provided to students and how well they had availed the benefits of quality services provided by the College on the basis of 16 parameters. A total of 148 students responded to the Questionnaire and the following results were obtained.

Sr. No.	QUESTION	% OF STUDENT SATISFACTION
1.	Average syllabus covered in the class during each semester by the teachers.	54.05% of students are of opinion that more than 70% syllabus is covered in class during each semester. 23.65% students responded that average syllabus ranging between 55% to 69% in the class and rest of the syllabus is covered by student through self-developmental activities like assignments, presentations, etc.
2.	How well did the teachers prepare and communicate in the class?	98.65% students were satisfied with teachers' preparation and communication skills in the class.
3.	Fairness of internal evaluation process by the teachers.	90.54% students were satisfied with the fair valuation.
4.	Was your performance in assignments discussed with you/class?	About 81.76% students were of the opinion that their performance in assignments was discussed in their classes.
5.	The teaching and mentoring process in the institution facilitates you in cognitive, social and emotional growth.	Approximately 87.84% students were satisfied with the teaching and mentoring process in the institution and it facilitates in cognitive, social and emotional growth.
6.	Did teachers illustrate the concepts through practical examples and real life application?	About 82.44% students responded that they learn from teachers with the real life application and practical examples.
7.	The institution makes effort to engage students in the mentoring, review and continuous quality improvement of the teaching learning process.	87.84% students were satisfied with the quality teaching learning environment in the Institution.
8.	Teachers encourage you to participate in curricular and co-curricular	89.18% students believe that teachers encourage for participation beyond the

Principal
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(Sri Muktsar Sahib)

	activities.	classroom.
9.	What percentage of teachers uses ICT tools such as LCD projector, multimedia etc. in teaching?	79.06% students responded that majority of teachers use ICT tools in teaching.
10.	Participation and interest taken by Principal in the college activities.	94.59% students believe that Principal takes active interest in college activities.
11.	Did the faculty give individual attention to students?	91.89% students were satisfied with the attention level given to them by the faculty members.
12.	College arranges extension lectures/ activities on regular basis.	89.78% students responded that college arranges routine extension lectures.
13.	The institute provides sports and fitness facilities.	87.84% students are satisfied with the availability of the sports and fitness facilities.
14.	Library facility is easily accessible to students.	95.27% students are highly satisfied with the library facility and its easy access to the students.
15.	Quality of the physical infrastructure of the college like classrooms, seminar hall, Auditorium, playground etc.	92.57% students are satisfied with the quality of physical infrastructure.
16.	How satisfied are you with your overall experience in the college.	88.51% students were pretty much satisfied with the overall experience in the college.


REMARKS:

The overall satisfaction level of students from the services provided by the College is found to be very good. **Around 90%** of the respondents are highly satisfied with college infrastructure, education and extra-curricular activities etc. We are dedicated to provide better facilities to the students and society as per their requirements.

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ACTION TAKEN REPORT
ON
STUDENT SATISFACTION SURVEY

Sr. No.	Response/Shortcomings given by students	Action Taken
1.	Average syllabus covered in the class was bit lesser than possible for students to cover by themselves.	Informed to HODs to strictly ensure that at least 75% completion of syllabus by teachers and rest of the syllabus may be assigned to students in each semester.
2.	Some students felt that their performance in the assignments was not discussed in the class in adequate manner.	Personal attention was provided to slow learners and who are not regular in classes and also their grievances were handled.
3.	Students felt the demand for teachers to be highly effective in case of ICT tools	HODs were asked to arrange the curricular and co-curricular lectures in their departments with the help of ICT tools such as LCD projectors, etc.


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